Access Secure Sign-In (SSI) Using a PIV Card

Step 1: On the main SSI login page, click the PIV Login link.

Please note: You will no longer be able to log into SSI using a user name and password. After clicking PIV Login, you will be redirected to the main Access Management System (AMS) login page to authenticate using your PIV card.

Step 2: From the main AMS login page, click the Login button in the HHS PIV Card area located on the far left of your screen.

Please note: You must use the HHS PIV Card login to access your SSI applications. You will not be able to access your SSI applications using your AMS login credentials.
Step 3: Click the Agree button on the Government Warning screen.

Step 4: If prompted, select a digital certificate and then click the OK button.

To view the certificate information, click the View Certificate button. Click OK to exit.
Step 5: Enter your PIV PIN and then click OK. You will be redirected to the SSI Login page where you may launch SSI applications.

Step 6: Launch an SSI application such as GATES, OLDC, or ERS.

Helpful Hints

Now that you are an active SSI PIV user, you will no longer be able to access SSI applications using a username and password. You must use the PIV login button to access SSI applications. You will receive the error message below if you attempt to login using a username and password.

If you receive the error message, complete the following steps to enable your AMS account. Afterwards, exit your Internet browser. Return to the main SSI login page to start the PIV login process.
Authentication failed due to one of the following reasons:
- Account is Locked
- Account is Disabled/Suspended/Inactive

Note: If you believe you have not accessed AMS in the past 30 days, please click here to enable your account.

Return to Login page

Enable your AMS Profile

Step 1 of 3: Confirm your profile

Enter required fields. Be sure to enter DOB in correct format.

Welcome, SHERVONIE RANDALL.

Warning: Your AMS password has expired. Change Password is available from the MyAMSProfile tab.

Do not see the application you wish to access? Click here.